



PAWS IN YOUR LIBRARY

Will the Future Let Them In or
Keep Them Out?

Maureen Rust
Student Engagement & Community Outreach Librarian

Mary Wise
Music Librarian

Brooks Library, Central Washington University



WHAT DOES THIS MEAN?

What is a service animal?



COULD THIS BE A SERVICE ANIMAL?



Photo: Maureen Rust



COULD THIS BE A SERVICE ANIMAL?



Photo: Robert Phelps



COULD THESE BE SERVICE ANIMALS?



Photo:
Wendy
Holden



COULD THIS BE A SERVICE ANIMAL?



Photo: Damian Dovarganes



COULD THIS BE A SERVICE ANIMAL?



Photo: Stacy Taylor



COULD THIS BE A SERVICE ANIMAL?



From: <http://www.amsvans.com/blog>



COULD THIS BE A SERVICE ANIMAL?



Photo: Mary Wise



COULD THIS BE A SERVICE ANIMAL?



How about this one?

ADA



- In order to be covered by the ADA, a person must have a disability.
- Does the person have an impairment that limits one or more major life activities (walking, seeing, hearing, breathing caring for oneself, sitting, lifting, learning, thinking, working, performing manual tasks essential to daily life)?
- Is it a substantial limitation?

WHAT ARE SERVICE ANIMALS?



They are dogs that are individually trained to do work or perform tasks for people with disabilities.

The work or task a dog has been trained to provide must be directly related to the person's disability.

Dogs whose sole function is to provide comfort or emotional support **do not qualify** as service animals under the ADA.

WHAT TASKS MIGHT A SERVICE DOG PERFORM?



Examples:

- guiding people who are blind
- alerting people who are deaf
- pulling a wheelchair
- alerting and protecting a person who is having a seizure
- reminding a person with mental illness to take prescribed medications
- actively calming a person with Post Traumatic Stress Disorder (PTSD) during an anxiety attack
- performing other trained duties

WHAT ABOUT ANIMALS OTHER THAN DOGS?



Besides, dogs, only miniature horses are included.

There are 4 requirements:

- (1) Is the miniature horse is housebroken?
- (2) Is the miniature horse is under the owner's control?
- (3) Can the facility accommodate the miniature horse's type, size, and weight?
- (4) Will the miniature horse's presence not compromise legitimate safety requirements necessary for safe operation of the facility?

WASHINGTON STATE HUMAN RIGHTS COMMISSION



GUIDE TO SERVICE ANIMALS AND THE WASHINGTON STATE LAW AGAINST DISCRIMINATION

- The service animal is trained to perform a task that assists the person with a disability
- The training must set it apart from obedience training or positive reinforcement that is given to family pets
- There is no required certification or license for a service animal
- There is no requirement for who trains the animal
- Emotional support animals (ESA), comfort animals and therapy dogs are not included in the definition of service animals

ARE THERE EXCEPTIONS TO THE ADA RULES?



YES – Housing and Airplanes

Housing: People with disabilities may request a reasonable accommodation for assistance animals in addition to dogs, including emotional support animals.

(Fair Housing Act and Section 504 of the Rehabilitation Act of 1973)

Airplanes: For Emotional Support Animals, airlines may require documentation (less than 1 year old) from a mental health professional, on letterhead, stating (1) that the passenger has a mental health-related disability; (2) that having the animal accompany the passenger is necessary to the passenger's mental health or treatment or to assist the passenger (with his or her disability); and (3) that the individual providing the assessment of the passenger is a licensed mental health professional and the passenger is under his or her professional care. (Airlines may not inquire about the nature of the mental health disability.)

WHAT ABOUT WASHINGTON STATE?



RCW 70.84.021

Defines "Service animal" as an animal that is trained for the purposes of assisting or accommodating a disabled person's sensory, mental, or physical disability.

WHAT ABOUT WASHINGTON STATE?



RCW 49.60.218

- A food establishment will permit the use of a miniature horse by a person with a disability, if the miniature horse has been individually trained to do work or perform tasks for the benefit of the person with a disability.
- A “service animal” means any dog that is individually trained to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability. **Other species of animals, whether wild or domestic, trained or untrained, are not service animals (exception: miniature horses). The crime deterrent effects of an animal's presence and the provision of emotional support, well-being, comfort, or companionship do not constitute work or tasks.**

WHAT ABOUT WASHINGTON STATE?



WAC 162-22-100

Dog guides and service animals.

- **General rule.** A trained service dog cannot be excluded from the workplace simply because it might present a risk to property or other persons. The employer must demonstrate that the dog is behaving or acting in a way that constitutes an unreasonable risk to property or other persons.
- **Assessing risk of injury or harm.** Risk must be immediate. Risk to persons is given more weight than to property. Annoyance that the dog is present does not justify removal of the dog. Risk of harm or injury to the service animal is assessed by the person with a disability using the service animal.
- **Reasonable accommodation.** If a dog is removed because of risk, efforts must be made to reasonably accommodate the person with the disability.
- **Liability.** The person with a disability using a service animal is liable for its behavior and actions.

WHAT ABOUT WASHINGTON STATE?



WAC 162-38-100

Persons with dog guides or service animals.

- **General rule.** Persons with disabilities are protected from discrimination because of their use of a trained dog guide or service animal the same as they are protected from discrimination directly because of disability.
- **Landlord's duty.** A landlord's no-pet policy cannot be applied to the service animal of a person with a disability.
- **Cleaning or damage deposits.** A landlord can enforce the same cleaning or damage deposit that is enforced equally on all tenants.
- **Pet deposits unfair.** A landlord may not charge a pet deposit to a tenant with a disability using a dog guide or service animal, in addition to any standard cleaning or damage deposit.

WHAT IS AN ESA?



Support and Therapy Animals

- Emotional Support Animals or Comfort Animals. They are often used as therapy animals.
- They are not considered service animals under the ADA.
- They provide companionship, relieve loneliness, and sometimes help with depression, anxiety, and certain phobias, but **do not have special training to perform tasks that assist people with disabilities.**
- These animals are not limited to working with people with disabilities and therefore are not covered by federal laws protecting the use of service animals.
- Therapy animals provide people with therapeutic contact, usually in a clinical setting, to improve their physical, social, emotional, and/or cognitive functioning.

THERAPY DOGS



What is a Therapy Dog?

Therapy dogs must undergo training, and in some areas must pass the Canine Good Citizen (CGC) test and therapy dog certification test. The training is not as extensive as service dog training and often includes taking a basic manners/obedience class and exposing a dog to a variety of people and situations.



Therapy dogs visit hospitals, nursing homes, schools, and libraries to engage in “therapeutic contact” (petting or just spending time with people).

Therapy dogs are pets who generally work with their owners on a volunteer basis.

Therapy dogs often wear vests or bandanas with patches identifying them as therapy dogs.

People are encouraged to pet therapy dogs. (That’s part of the dog’s job!)

Therapy dogs and their handlers have no special access rights under the ADA. They visit hospitals and other facilities with the permission of the facility.

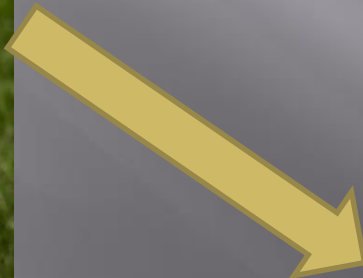
Almost any animal can be a therapy animal - dogs, cats, horses, birds, rats.

CAN PETS BECOME SERVICE ANIMALS?



Laura Kaplan, <http://www.petimagery.com>

Possibly, but unlikely



<http://www.estrellamountain.edu>



WHAT CAN YOU ASK?

What questions can a covered entity's employees ask to determine if a dog is a service animal?

In situations where it is not obvious that the dog is a service animal, staff may ask only two specific questions:

1. Is the dog a service animal required because of a disability?
2. What work or task has the dog been trained to perform?

Staff are not allowed to request any documentation for the dog, require that the dog demonstrate its task, or inquire about the nature of the person's disability.

WHAT'S GOING ON?



The Hidden Complications of Fake Service Dogs



Businesses say fake service dogs are a growing problem

Broad laws make it difficult to question dog owners who may be falsely identifying pets as working animals, business owners say.

March 02, 2014 | By Marc Lifsher

Pets posing as service dogs make life tough for people who really need animals' help

Fake service animals is 'very frustrating' issue, store says

By Ian Parker | Published: May 2, 2014 at 10:19 AM PDT | Last Updated: May 2, 2014 at 12:14 PM PDT

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Fake service animals are a growing problem for disabled, businesses



By Mike TeSelle
BIO »

Service dog 'fakers' the focus of California Senate hearing

Fakers are out there, service dog owner says

UPDATED 8:01 PM PST Feb 24, 2014

Text Size: A A A



Service Dog Central

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Search this site:

[On the Consequences of Fake and Undertrained Service Dogs](#)

The United States Service Dog Registry

Find service dog resources by zip (FIND)
Does your organization help Service Dogs? Click below.

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Voluntary, community defined open training and behavior standards.
[Learn more >](#)

Quick Service Dog Lookup. Enter 10 digit code here: (FIND)

Learn about different types of Service Dogs, how they can help people and the law that protects them.

Why should you register your service dog? Who is the US Service Dog Registry? Find out about our mission here.

Please register your Service Dog. The United States Service Dog Registry is a free and secure nationwide registry.

We were designed with input from experienced Trainers and Service Dog owners who believe there should be an opportunity for those who wish to voluntarily and knowingly comply with not only the ADA law, but also to address and benefit all training and behavior standards. These training and behavior standards go above and beyond the ADA. We hope to help reduce the number of people abusing the ADA by requiring our Registrants to understand that intentionally misrepresenting an animal as Service Animal for any reason is not only unethical, it is also in violation of federal and local laws.

We do not certify or authorize anyone to use a Service Animal - nor is certification required by law. The privilege to use a Service or Assistance Animal is granted, under the law, by the Americans with Disabilities Act (ADA) and local governments. Learn more.

NSAR - National Service Animal Registry [Chat | Check out | Instant Guarantees](#) [Call Us Toll-Free: 866-737-3930](#)

"Helping Animals Help People Since 1995"

Home About Us Contact Us Testimonials FAQs What is your animal's Service Type? Register Your Service Dog Register Your ESA Register Your Therapy Animal

Register Your Animal

Service Animal Database

Service Definitions

List of Disabilities

Federal Law: ADA

All About Service Animals

All About ESAs

All About Therapy Animals

Flying With Your Animal

Housing Rights & Laws

Public Access Test

Registration Kits

Service Animal ID Cards

Yes, You Can Take Your Dog With You!

It's no secret that many businesses simply aren't pet-friendly, even though most of the population is. A large number of our clients register their dogs as Certified Service Animals not just to accompany them into stores, restaurants, motels, or on airline flights (for no extra cost), but to successfully qualify for housing where pets aren't allowed. Our Service Dog Certification documents formalize and simplify these processes and make qualifying for special housing hassle-free. If you and your service dog become certified with NSAR, both of you are immediately protected under federal law (ADA).

We also specialize in registering dogs, cats, and other animals as Emotional Support Animals (ESA) for people with emotional or psychological disabilities. Although ESAs have fewer protections under federal law, they are allowed to fly in the cabin of an aircraft with their disabled handler and to qualify for "no pet" or "limited pet" housing. Click here to find out more.

Complete Service Animal Certification Kit - ONLY \$64.95!

Not All Disabilities Are Visible

Most people think of a service dog as a large breed dog for the blind or for working with a person confined to a wheelchair. The reality is that the majority of certified service dogs are small dogs that perform tasks for otherwise normal people with disorders related to emotional, psychological, hearing, seizure, diabetic, or for

"NSAR was a life saver. They were able to expedite our order and we were able to get our paperwork within 48 hours allowing us to travel with our ESA just in time for Thanksgiving. I would highly recommend NSAR to anyone with a service animal."

Jeremy S.
Los Angeles, CA
3/20/2014

OFFICIAL SERVICE DOG REGISTRY

AVOID HASSLES AND ANNOYING QUESTIONS

Homepage Service Dog Information Emotional Dog Information Therapy Dog Information Registration Lookup Instant Online Registration Form

PARTICIPANT'S RESPONSIBILITY AND RULES OF CONDUCT

Online Registration Form

Emotional Dog Information
Service Dog Information
Therapy Dog Information
Frequently Asked Questions
Service Dog Video Gallery
Replacement ID Card Center
Information Center

Send Me Or A Friend Free Brochure Via Email
Enter The Email To Send To *

Submit

Get Started Here!

Please scroll and fill in the form below

eRegister Your Dog
Certificate / I.D.
Official Dog Vest
Complete Kits
Starter Kits
Collars and Tags

All Registrations Are Searchable Within Our Database Instantly!

Instant Registration Form USA & Canada

Register My Service Animal, LLC (480) 823-5677

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10% DISCOUNT TODAY COUPON CODE: TRAVEL

VALID IN UNITED STATES AND CANADA

We register all animals including dogs, cats, birds, horses, pigs, ferrets, etc. as Emotional Support and Therapy Animals. Dogs and miniature horses can be registered as service animals. We provide the registration but we do not provide service dog training or therapy dog training.

To ensure your Service, Emotional Support, or Therapy Animal is treated

WHY CHOOSE US

- Secure website
- Same day processing available
- Orders ship in 2-3 days. Personalized service
- Vest size and patches can be customized for cats.

ACCREDITED

There are dozens of websites where "service animals" can be registered.

Service Animal Registry

Providing the professional services Service Animal handlers need 24 hours a day. Call us toll free at (866) 462-3866.

Home
About Us
Services
Get Started
FAQ
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Adopt a Pet

Welcome

Service Animal Registry is the number one source for individuals using service animals in accordance with The Americans with Disabilities Act of 1990.

We not only register your Service Animal but act as your around-the-clock advocate when faced with access barriers to areas and services as outlined in the Americans with Disabilities Act of 1990.

It is the goal of the Service Animal Registry to help users of Service Animals avoid litigation through community education.

Our on-call Access Advocate are standing by at all times to assist you when you and your Service Animal are challenged or denied access.

[Like](#) 320 people like this. Sign up to see what your friends like.

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	Service Dog	Emotional Support Dog	Therapy Dog
	Get Started	Get Started	Get Started
The Basics	Service dogs help with performing a function for a person that is limited by a disability.	Emotional support dogs help individuals with emotional problems by providing comfort and support.	Therapy dogs provide affection and comfort to individuals in hospitals, nursing homes, and other facilities.
Partial List of Disabilities Covered	Mobility issues, visual impairment (blindness), hearing impairment (deafness), seizures, diabetes, PTSD, autism, epilepsy, multiple sclerosis, ALS	Anxiety, depression, bipolar/mood disorders, panic attacks, and other emotional/psychological conditions	—

Ultimate Service Dog All Access VIP Kit • ID Sale - 67% OFF [Click Here To Order*](#)

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Register for FREE right now!
"The Only Official Service Dog Registration Of America"

Have an Emotional Support Animal? Visit our sister site esaregistration.org

100% PREMIUM QUALITY

Reviews

Handler: * Your name
(Only ONE Handler-18 Char Max)

Email: * E-mail address

Dog's Name: * Dog's name
(Only ONE dog-18 Char Max)

Service: * Select Service Performed

Upload Dog's Photo: * No file selected.
Animals face is preferred/ideal. Photos will be cropped by our design team.

Password: * Choose a Password

Re-enter password: * Confirm Password

☒ Sign me up for updates about my Service Dog.

[Register For Free](#) [Chat Live With Us Now!](#)

"IT'S NOT HURTING ANYONE"



"When my dog is attacked by an aggressive dog, he is not sure what to do about it and looks to me. It becomes a safety issue, not only for my dog, the target of the attack, but for me if I am between the dogs," Brozman said.



<http://www.nbcnews.com/health/health-news/fake-service-dogs-growing-problem-f8C11366537>

Photo: Eric Risberg

Please don't try to
pass your pet off as
a service animal

Fake Service Dogs

can hurt the
reputation and
acceptance of
valid service dogs
and the disabled
persons who truly
need those dogs
to assist them.



Photo:

<https://heatherclemenceau.wordpress.com/2015/07/06/me-and-my-fake-service-dog/>

IS IT LEGAL?



California Penal Code Section 365.7

(a)

Any person who knowingly and fraudulently represents himself or herself, through verbal or written notice, to be the owner or trainer of any canine licensed as, to be qualified as, or identified as, a guide, signal, or service dog, as defined in subdivisions (d), (e), and (f) of Section 365.5 and paragraph (6) of subdivision (b) of Section 54.1 of the Civil Code, shall be guilty of a misdemeanor punishable by imprisonment in the county jail **not exceeding six months, by a fine not exceeding one thousand dollars (\$1,000)**, or by both that fine and imprisonment.

(b)

As used in this section, “owner” means any person who owns a guide, signal, or service dog, or who is authorized by the owner to use the guide, signal, or service dog.

WHAT ABOUT OTHER STATES?



In July 2015, Florida passed a law that makes it a misdemeanor for people to misrepresent that they are permitted to use, are using, or are training a service animal. This is punishable by 30 hours of community service and up to 60 days in prison and a fine of up to \$500.00.

Laws of Florida Ch. 2015-131

As of 2014, 16 states had laws and penalties for people impersonating a person with a disability and misrepresenting their pet as a service animal.

WHAT ABOUT WASHINGTON STATE?



RCW

70.84.060

Unauthorized use of white cane, dog guide, or service animal.

It shall be unlawful for any pedestrian who is not totally or partially blind to use a white cane or any pedestrian who is not totally or partially blind or is not hearing impaired to use a dog guide or any pedestrian who is not otherwise physically disabled to use a service animal in any of the places, accommodations, or conveyances listed in RCW [70.84.010](#) for the purpose of securing the rights and privileges accorded by the chapter to totally or partially blind, hearing impaired, or otherwise physically disabled people.

[1997 c 271 § 22; 1985 c 90 § 4; 1980 c 109 § 6; 1969 c 141 § 6.]

WHEN CAN NON-SERVICE DOGS BE APPROPRIATE IN THE LIBRARY?





THERAPY DOGS



Photos from: Swing Fore Kids,
www.friendshipcircle.org,
www.ronaldmorsedd.com,
www.itchmo.com, <http://endlesspaws.com>

ARE THERE OTHER THERAPY ANIMALS?



Photos from: <http://www.canidae.com>, <http://www.utahstories.com>,
<http://www.youngsfunnyfarm.org/>, <http://www.kanuhawaii.org>, <http://www.earthintransition.org>,
<http://www.carerocks.co.uk/kl-falconry>

CANINES ON CAMPUS AT WESTERN WASHINGTON UNIVERSITY



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Westerntoday

ACTIVE MINDS CHANGING LIVES

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Canines in Wilson Library through Thursday

Carina Linder Jimenez

WWU Communications and Marketing intern

Wednesday, March 18, 2015 - 9:39am

It's the half-way point of finals week and what better way to unload some stress and gain perspective than by petting animals?

"Canines on Campus," formerly known as "Pet Partners," is a program on campus where volunteers bring dogs to campus to share in some canine affection. Whatcom Therapy Dogs and Dogs on Call are the two organizations which provide volunteers to the on-campus program.

Today and tomorrow are the last days for people to go pet a furry friend as a break from finals week. "Canines on Campus" is situated in the gallery space at the end of the Skybridge on the Wilson side of the library. You can expect to find a dog between the hours of 10 a.m. and 8 p.m., however it's best to check the schedule provided on a white board in the gallery section. There you'll find a photo and name of the dog that will be available with an accompanying time.



Campus News

[Carver construction: Updates for the week of Oct. 19](#)

[Electronics recycling bin added to AS Bookstore](#)

['The Failure of Churches and Universities in Nazi Germany' is subject of Nov. 3 lecture](#)

[Zipcar presence increases on campus](#)

[Oct. 23 forum to focus on 'Preparing the Self'](#)

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In the Media

[Wish health care professionals](#)

ALLIANCE OF THERAPY DOGS



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www.therapydogs.com



PET PARTNERS

<https://petpartners.org/>



Pet Partners

Welcome to the new Pet Partners website. We hope the crisp look and clean navigation will better serve our teams and supporters.



WHAT IS YOUR LIBRARY'S POLICY?



library animal policies

me

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About 194,000,000 results (0.39 seconds)

Kelvin Smith Library: No-Animal Policy
[library.case.edu](#) > ... > Policies ▾ Case Western Reserve University ▾
The **Library's No-Animal Policy** applies to all spaces in the building, including but not limited to the collections, offices, classrooms, hallways, and public spaces.

Animal Policy - Harley E. French Library of the Health ...
<https://undmedlibrary.org/LibraryInformation/Policies/animal.php> ▾
Animal Policy. Policy on Pets and Animals in the Library. Pets or animals are not permitted in the Library, with the exception of service animals. Service animals ...

Animal Policy — Woodbury County Library
www.woodburycounty.lib.ia.us/library-information/policies/animals ▾
It is the **Policy** of the Woodbury County library to prohibit all animals from entering library facilities, with the exception of service animals, service animal trainees ...

[PDF] **Pet and Animal Policy - Walker Memorial Library**
www.walker.lib.me.us/.../POLICY-ON-PETS-AND-ANIMALS2012.pdf ▾
WALKER MEMORIAL LIBRARY. 800 Main Street. Westbrook, Maine 04092. 207-854-0630. **Pet and Animal Policy.** Walker Memorial Library allows only service ...

A simple Google search results in many examples of library policies.

Animal Sheltering | Resources

www.animalsheltering.org/resources/ ▾

Our library of resources includes Animal Sheltering magazine articles, publications, policies and guidelines, advice, and other resources to help you in your work ...

Service Animal Policy | ASU Libraries

<https://lib.asu.edu/policies/service-animals> ▾ Arizona State University ▾

Arizona State University Libraries has a policy of "No animals except for Service Animals". Service animals are dogs or miniature horses that are individually ...

Service Animal Policy - Dartmouth College

www.dartmouth.edu > Services > Accessibility Services ▾ Dartmouth College ▾

Mar 19, 2014 - No animals are allowed in the Dartmouth College Library buildings with the exception of service animals and service animal trainees.



From: motleydogs.com

QUESTIONS?

Maureen Rust

mrust@cwu.edu

Mary Wise

wisem@cwu.edu